

[Insert County Seal or Name]

NOTICE OF NEW COUNTY POLICY

Effective *[insert date]*

All Food Stamp interviews will now be done by phone.

- All households applying for or recertifying their food stamps will have a phone interview with an eligibility worker to complete the process.
- Households should be sure to provide the best phone number where they can be reached on the application, along with any alternative numbers.
- Households no longer need to have a “hardship” or give a reason to receive a phone interview. ALL households will be provided a phone interview.
- Once the application has been received by the county, the county worker will contact the household to schedule the phone interview at a mutually convenient time.
- Households may request to have an interview in-person in the county office.


